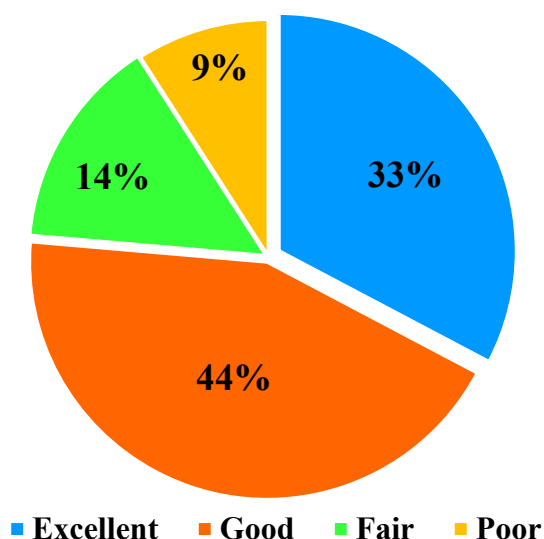


FEEDBACK REPORT, 2024 – 2025

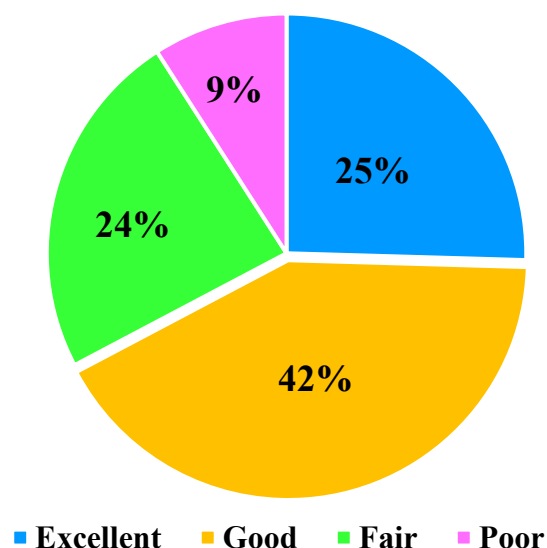
Ananda Mohan College, Central Library

During the months of July and August 2025, the Central Library at Ananda Mohan College undertook a student satisfaction survey to gather insights about library service delivery. For this purpose, a Google Form was circulated through WhatsApp forum to encourage student participation and collect responses. The initiative involved one faculty members and 54 students from multiple academic streams, especially Commerce, Zoology, English, Computer Science, Botany, Physiology and related disciplines. Following data collection, comprehensive analysis was conducted to process and present the findings. The evaluation was further enhanced through the integration of AI-powered tools to generate a detailed SWOC (strengths, weaknesses, opportunities and challenges) factors assessment report on library operations.

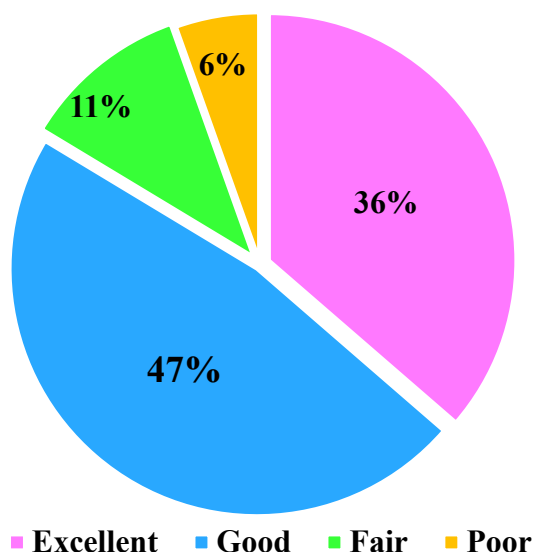
How satisfied are you with the availability of general and reference books in your subject within the library?



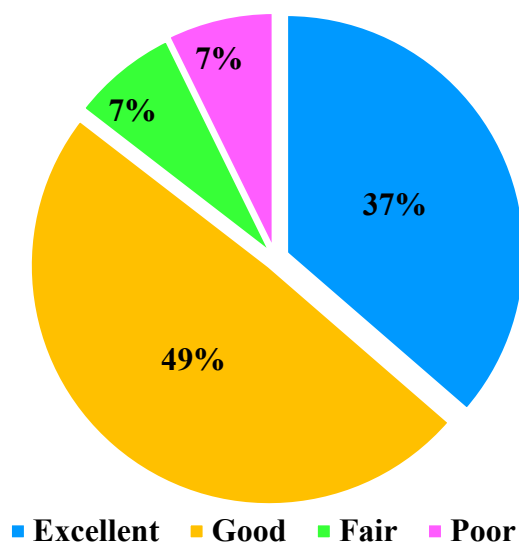
Are you satisfied with the magazines / journals available in the Library?



Are you satisfied with the Library services?



Are you satisfied with the behaviour of the library staff?



✚ Would you like to get any new service from the Library Team?

- Air Conditioning System
- Add more syllabus oriented latest books and comics/ story books for general reading purposes

✚ Please give your comments for any improvement in the library.

- Most Students are Neutral or Satisfied - Around 20% of students gave no suggestions or stated that everything is good
- Expand and update the book collection—especially for current syllabi, practical books and new editions.
- Improve infrastructure, seating and ventilation— Library is very short, not enough place to sit and Air Conditioning request
- Need for more latest syllabus-based books
- Need for maintaining silence and discipline. Sometimes noise in the library disturbs students and library staff behaviour very bad

SWOC Analysis: Ananda Mohan College Central Library Services

Strengths –

- High satisfaction with cooperative staff behavior in library services
- Multiple students appreciated the service, using terms like “helpful”, “best”, and “good for every student”. It shows overall positive student loyalty about its Central Library
- Library team serves multiple departments effectively having collections in science, humanities and social sciences disciplines

Weaknesses –

- Need for updated and syllabus-relevant books across subjects
- Air conditioning system, limited space and seating concerns were mentioned

Opportunities –

- Potential to allocate computers for students and launch digital library services (eBooks, online access)
- Expand book collections based on departments and curriculum needs
- Improve infrastructure (e.g., AC, seating, lighting) for comfort
- Introduce new section through adding novels, comics, story books and leisure reading materials for general reading

Challenges –

- Rising dissatisfaction if academic materials are not upgraded regularly
- Environmental discomfort (heat, crowding) may deter students
- Occasional comments hint at disengagement or lack of seriousness among a few who create noise thereby violating discipline in library.
- Shared infrastructure may limit space constraints and upgrade plan
- Rapid curriculum and syllabus updates from traditional to CBCS to CCF making collection obsolete quickly

Strategic Priorities

This analysis reveals library's strong staff performance and service delivery. But, it still has significant opportunities for modernization of infrastructure and collection enhancement to better serve the evolving needs of students across diverse academic disciplines.

