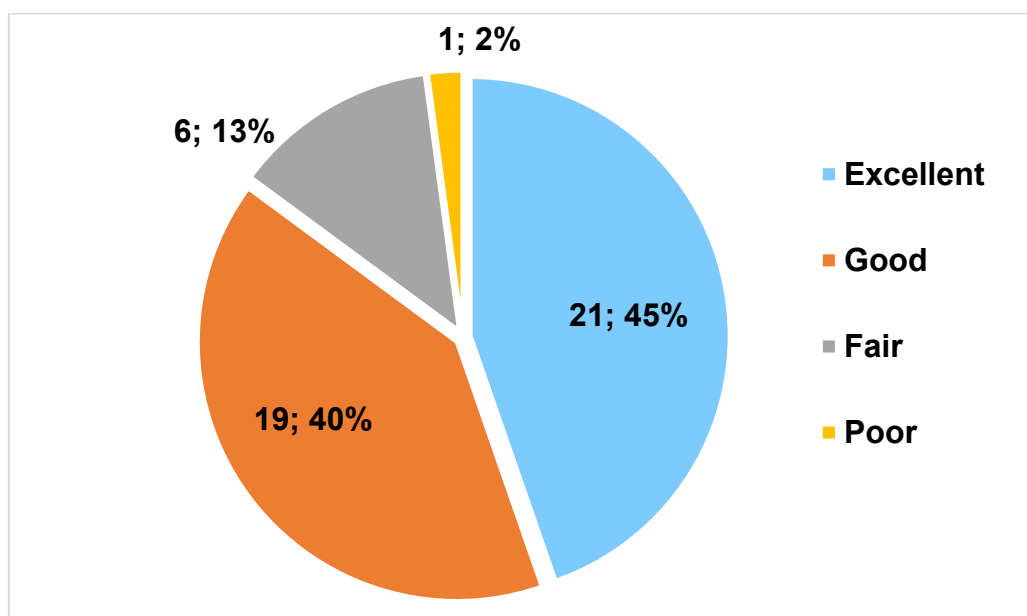


SURVEY FEEDBACK REPORT, 2026

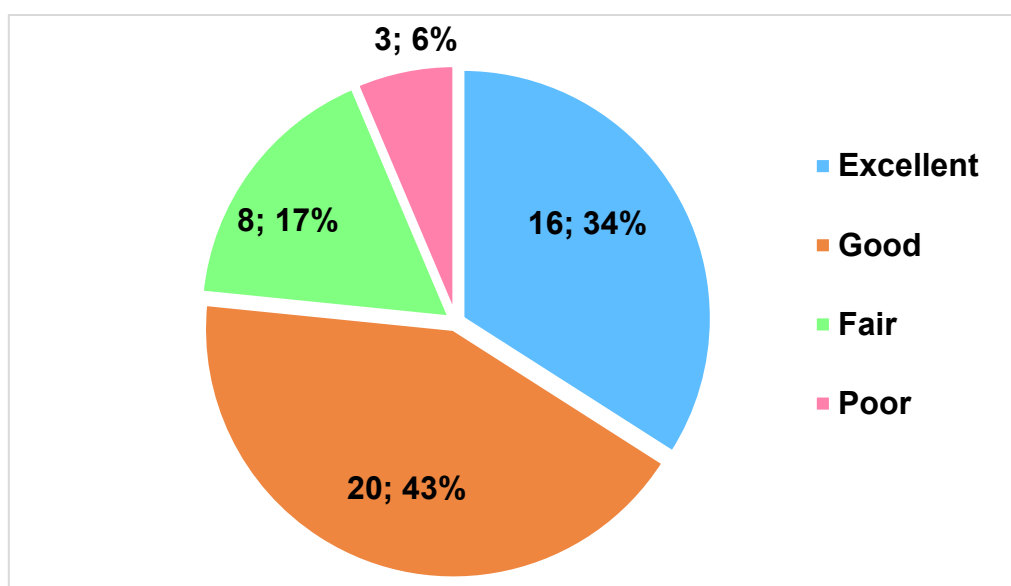
Ananda Mohan College, Central Library

During the months of July and August 2026, the Central Library at Ananda Mohan College undertook a student satisfaction survey to gather insights about library service delivery. For this purpose, a Google Form was circulated through WhatsApp forum to encourage student participation and collect responses. The survey involved 47 students from multiple academic streams, especially Commerce, Zoology, English, Computer Science, Botany, Physiology and related disciplines. Following data collection, comprehensive analysis was conducted to process and present the findings. The evaluation was further enhanced through the integration of AI-powered tools to generate a detailed SWOC (strengths, weaknesses, opportunities and challenges) factors assessment report on library operations.

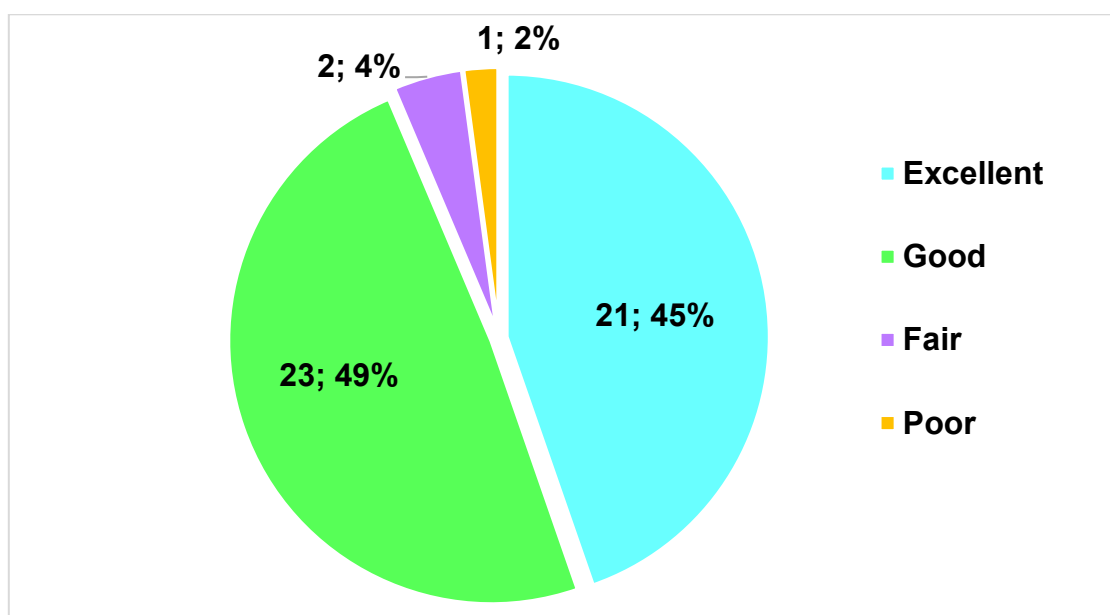
1. How satisfied are you with the availability of general and reference books in your subject within the library?



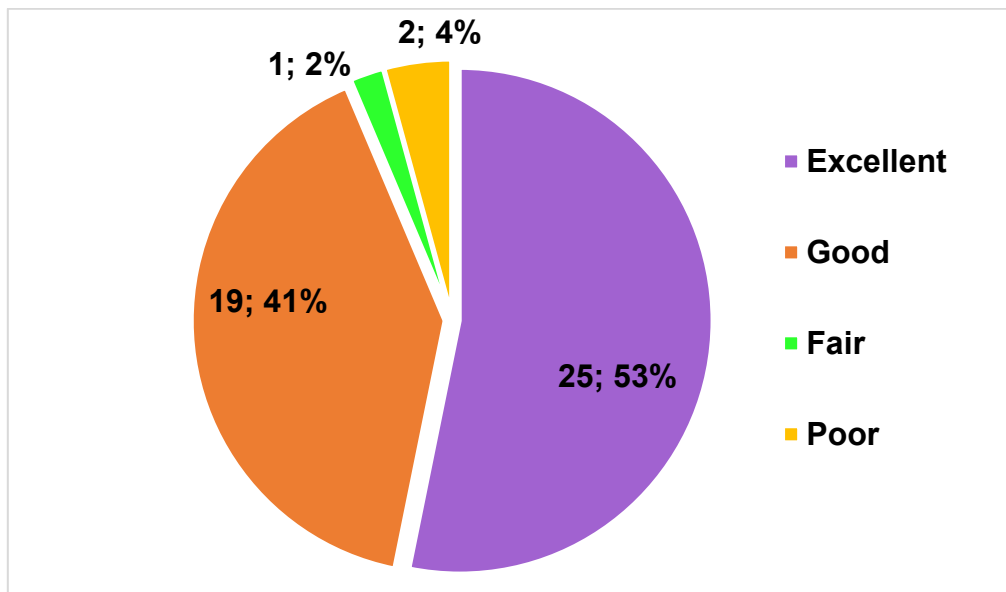
2. Are you satisfied with the magazines / journals available in the Library?



3. Are you satisfied with the Library services?



4. Are you satisfied with the behaviour and helpfulness of the library staff?



5. Would you like to get any new service from the Library team?

While several respondents were satisfied with the existing services and did not seek any new facilities, some students made specific suggestions, mainly focusing on the following areas –

- expanding and updating the subject-wise book collection
- providing computer facilities
- increasing study space
- providing resources for competitive-examinations and previous years' questions

6. Can you describe a positive or negative experience you've had while using library services?

The users' responses regarding their experiences with Library services were predominantly positive. Students appreciated the peaceful study environment, helpful and supportive behaviour of the Library staff, well-organised books, good atmosphere, and availability of reading materials and magazines. One student particularly appreciated the assistance provided by the Library staff in resolving a lost Library Card issue before an examination.

The main concern identified by the respondents was the insufficient number of copies of subject-specific books.

7. Please give your comments for any improvement in the library.

The major suggestions for improvement included:

- Improving the limited and congested Library space, along with better interior arrangement and enhanced cooling facilities through the installation of air conditioning instead of fans
- Increasing the availability of latest and updated books
- Increasing the availability of subject-specific books in Bengali, particularly as requested by B.Com. students
- Increasing the collection of English magazines, story books, and other literary works to encourage wider reading among students

SWOC Analysis of Ananda Mohan College Central Library Services

A. STRENGTHS

- High overall satisfaction with core Library services
- Helpful and supportive Library staff
- Positive and peaceful study environment
- Generally satisfactory availability of academic books
- Well-organised collection and diverse user base

B. WEAKNESSES

- Insufficient number of copies of high-demand books and limited availability of some latest and updated books
- Limited availability of Bengali-language academic resources, particularly in the Commerce area
- Limited availability of recreational and general reading books
- Physical space constraints

C. OPPORTUNITIES

- Creation of a student-friendly study zone through improved space utilisation and seating arrangements
- Systematic conversion of student suggestions into a user-demand-based acquisition programme
- Increasing Bengali-language academic resources to improve accessibility for students seeking Bengali versions
- Integration of computers, Wi-Fi, charging points, and digital resources into a broader Digital Student Support Zone
- Strengthening the collection of literary works, story books, magazines, and general-interest materials to encourage reading beyond prescribed academic texts

D. CHALLENGES

- Physical space constraints may pose difficulties in accommodating additional books and multiple copies of high-demand titles
- Rapid changes in academic curricula require continuous review and updating of the Library collection
- Meeting the diverse requirements of students within the available resources remains a continuing challenge

Overall, the SWOC findings suggest that the Central Library has a strong service and human-support foundation, while its next stage of development can focus on user-driven collection strengthening, digital expansion, improved study infrastructure, extended access, and systematic incorporation of student feedback into Library planning.
